

APPENDIX C: INFORMATION TECHNOLOGY SUPPORT REQUIREMENTS**IT Support Requirements:**

In the Essential Applications column, please list those applications deemed critical by the department. The Criticality Rating should reflect the essential function criticality rating of the essential function the application supports, as identified in section V of the COOP process.

Please work closely with your IT support specialists to complete the rest of the worksheet.

Under Supporting Hardware, please list all necessary resources (such as a server or other equipment) and whether they are department-owned or the application is stored on equipment provided by another department (such as DAS-ITE, DOT, IWD, etc.) In the final column please identify any network connectivity requirements of the application, such as a connection with the state backbone network or access to the internet or resources on other departments' networks.

Worksheet – IT Support

Criticality Rating	Essential Application	Supporting Hardware	Connectivity Requirements

Each department will complete this worksheet to identify IT Support Requirements.

Worksheet – Summary of department interoperability communications requirements:

Service	Current Provider	Specifications	Alternate Provider	Special Notes
Voice Lines				
Fax Lines				
Data Lines				
Cellular Phones				
Pagers				
Email				
Internet				
Blackberry				
Instant Messenger				
PDA Wireless Communications				
Handheld Radios				

"NOTE - Please list those applications deemed critical by the department under the Essential Function worksheet heading. Under the heading of IT dependencies list whether resources for this application are provided by department-owned hardware (such as a server or other equipment) or the application is stored on equipment provided by another department (such as DAS-ITE, DOT, IWD, etc.)."